

Terms and Conditions – LOWFOCUS

Effective Date: 9th April 2026

These Terms and Conditions ("Terms") govern your use of the website www.lowfocus.com.au and the purchase of products from LOWFOCUS ("we", "us", or "our").

By accessing or using our website, you agree to be bound by these Terms.

1. General

- You must be at least 18 years old or have permission from a parent or guardian to use this website.
 - We reserve the right to update these Terms at any time. Changes will take effect upon publication on our website.
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2. Products and Availability

- All products are subject to availability.
 - We reserve the right to limit quantities or discontinue products at any time without notice.
 - We make reasonable efforts to ensure product descriptions and images are accurate, however we do not guarantee that all details are error-free.
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3. Pricing

- All prices are listed in Australian Dollars (AUD).
 - We reserve the right to change prices at any time without notice.
 - Pricing errors may occur; if this happens, we reserve the right to cancel or refuse orders placed at the incorrect price.
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4. Orders

- By placing an order, you are making an offer to purchase a product.
 - We reserve the right to accept or reject any order at our discretion.
 - You will receive an order confirmation email once your order has been placed.
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5. Payment

- Payments are processed securely via third-party providers, including Stripe and PayPal.
 - We do not store or have access to your full payment details.
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6. Shipping

- Orders are shipped via Australia Post.
 - Delivery timeframes are estimates only and may vary.
 - We are not responsible for delays caused by shipping carriers.
 - Risk in the goods passes to you upon dispatch.
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7. Australian Consumer Law

Nothing in these Terms excludes, restricts, or modifies any rights you have under the **Competition and Consumer Act 2010 (Cth)**, including the Australian Consumer Law.

You are entitled to a replacement or refund for a **major failure**, and compensation for any other reasonably foreseeable loss or damage.

8. Returns and Refunds

Our Refund Policy (outlined separately) forms part of these Terms.

9. Intellectual Property

- All content on this website (including images, branding, designs, logos, and text) is owned by LOWFOCUS and is protected by intellectual property laws.

- You must not reproduce, distribute, or use our content without prior written permission.
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10. Limitation of Liability

To the extent permitted by law:

- We are not liable for any indirect, incidental, or consequential loss arising from your use of our website or products.
 - Our liability is limited to the maximum extent permitted under Australian law.
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11. Privacy

Your use of this website is also governed by our [Privacy Policy](#).

12. Governing Law

These Terms are governed by the laws of **Western Australia, Australia**.

13. Contact

For any questions regarding these Terms, please contact:

LOWFOCUS

Email: info@lowfocus.com.au